

# WEST VALLEY COUNTY WATER DISTRICT

25315 WEST IDEAL AVENUE, LANCASTER, CALIFORNIA 93536 | 661-724-1860 | [wvcwd@verizon.net](mailto:wvcwd@verizon.net)

September 6, 2023

Dear Water Customer,

We are moving over to a new billing system to improve accuracy in billing.

With this new billing system all bills will be sent by postcard. We are working on getting email billing back as soon as possible. We will return to the previous successful schedule of many years where bills are mailed on the first of each month and due by the 25<sup>th</sup> of each month. Payments received after the 25<sup>th</sup> incur a \$20.00 late fee.

Bills may be paid on-line by going to [www.wvcwd.myruralwater.com/billpayment](http://www.wvcwd.myruralwater.com/billpayment) or by dropping off checks or money orders at the drop box on 255<sup>th</sup> Street or the black mailbox by the clubhouse. Checks or money orders must be made out to **WEST VALLEY COUNTY WATER DISTRICT** to be accepted by the bank. You may also mail your payments to:

**West Valley County Water District**  
**25315 W. Ideal Avenue**  
**Lancaster, CA 93536**

Please call us at: 661-724-1860, if you have questions. Office hours are 9AM to 1PM, Monday through Friday.

Sincerely,

Erin and Flavia  
Office Personnel  
and  
Fernando Saenz  
General Manager